DIGIPOL

Simple Software Terms and Conditions

Draft for review — South Africa

1. Use of the software

Users may access DigiPol only for authorised business purposes and must follow applicable laws and these terms.

2. Account security

Users must keep login details confidential, use strong passwords, and promptly report suspected unauthorised access.

3. Customer information

The customer is responsible for ensuring information entered into the system is accurate and collected lawfully. Access to personal information should be limited to authorised people.

4. Privacy and data protection

Both parties must comply with applicable South African privacy laws, including POPIA. Any data-processing responsibilities, security measures, retention periods and breach-reporting steps should be agreed in writing.

5. Payments and third-party services

Payments, debit orders and other linked services may depend on banks or third-party providers. A transaction should be treated as successful only after the relevant payment status has been confirmed.

6. Fees and support

Fees, billing dates, included features, training, support hours and service availability must be set out in the customer's accepted quotation or service agreement.

7. Software ownership

The software and its related intellectual property remain with DigiPol or its licensors. Customers may use the software only as authorised by their agreement.

8. Suspension and termination

Access may be suspended or the agreement ended only in accordance with the agreed contract and applicable law. Data export, return or deletion arrangements should be agreed in writing.

9. Liability

Any warranties, indemnities and liability limits must be stated clearly in the final agreement and reviewed for compliance with South African law. Nothing here excludes liability that cannot legally be excluded.

10. Governing law and disputes

These terms are intended to be governed by the laws of South Africa. The parties should first try to resolve disputes in good faith, without limiting any legal rights.

Important: This is a simple general template, not verified official DigiPol terms or legal advice. DigiPol should confirm and approve it, and a South African attorney should review it before use. Add the contracting company's full legal name, contact details, prices and service-specific terms before signing or publishing.

Website reference: digipol.co.za